MADISON FIRE & RESCUE

RESPONSE REPORT - 2011

TOTAL Calls for Service	3276
Emergency Calls	2777
Structure Fires	48
Medical Emergencies	2283

Figure 1

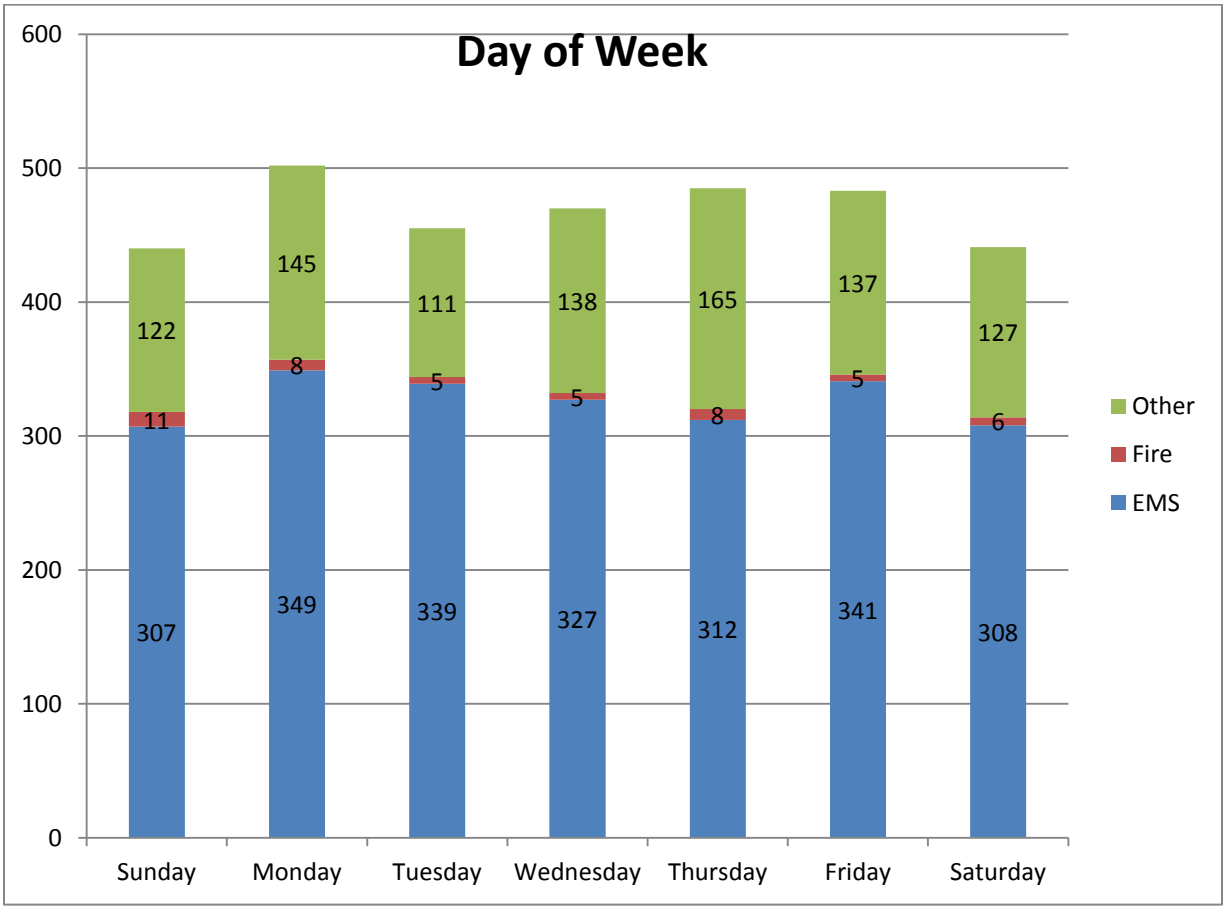


Figure 2

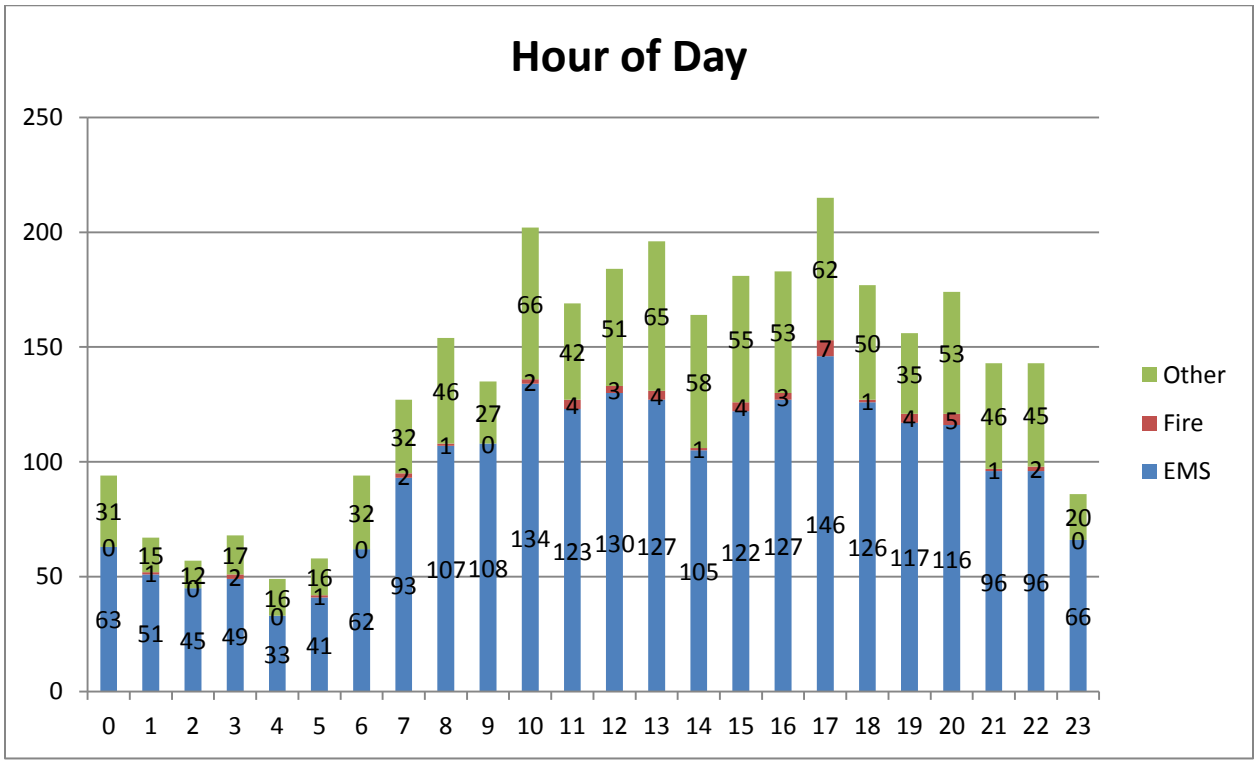


Figure 3

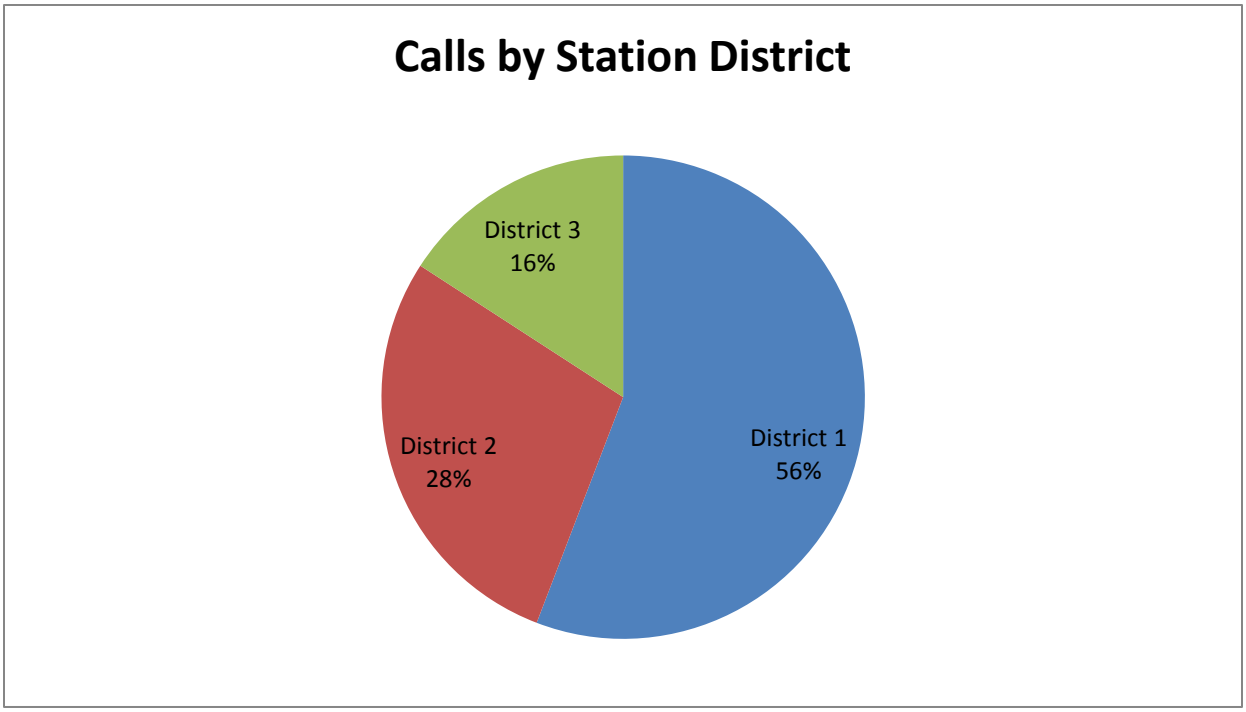
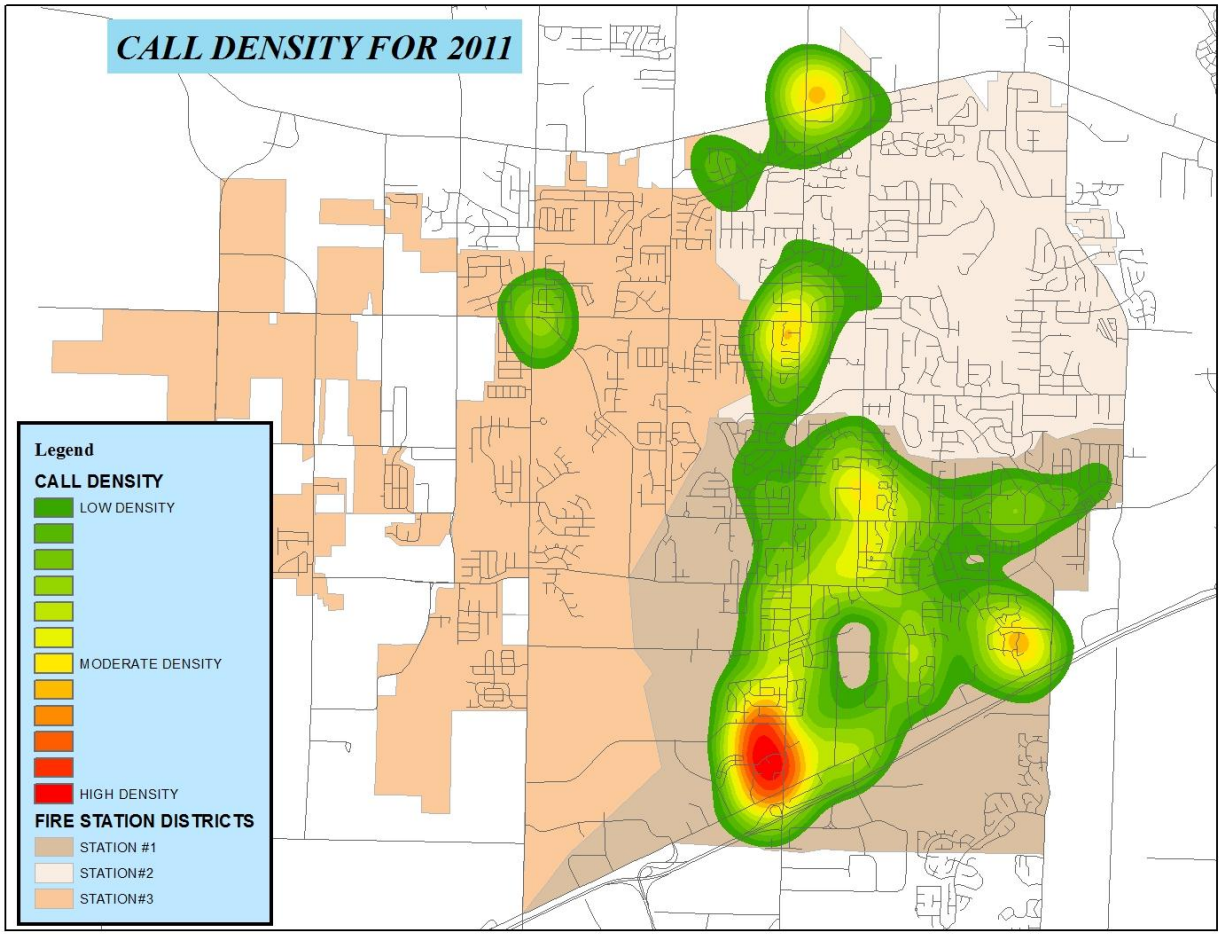


Figure 4



Response Times

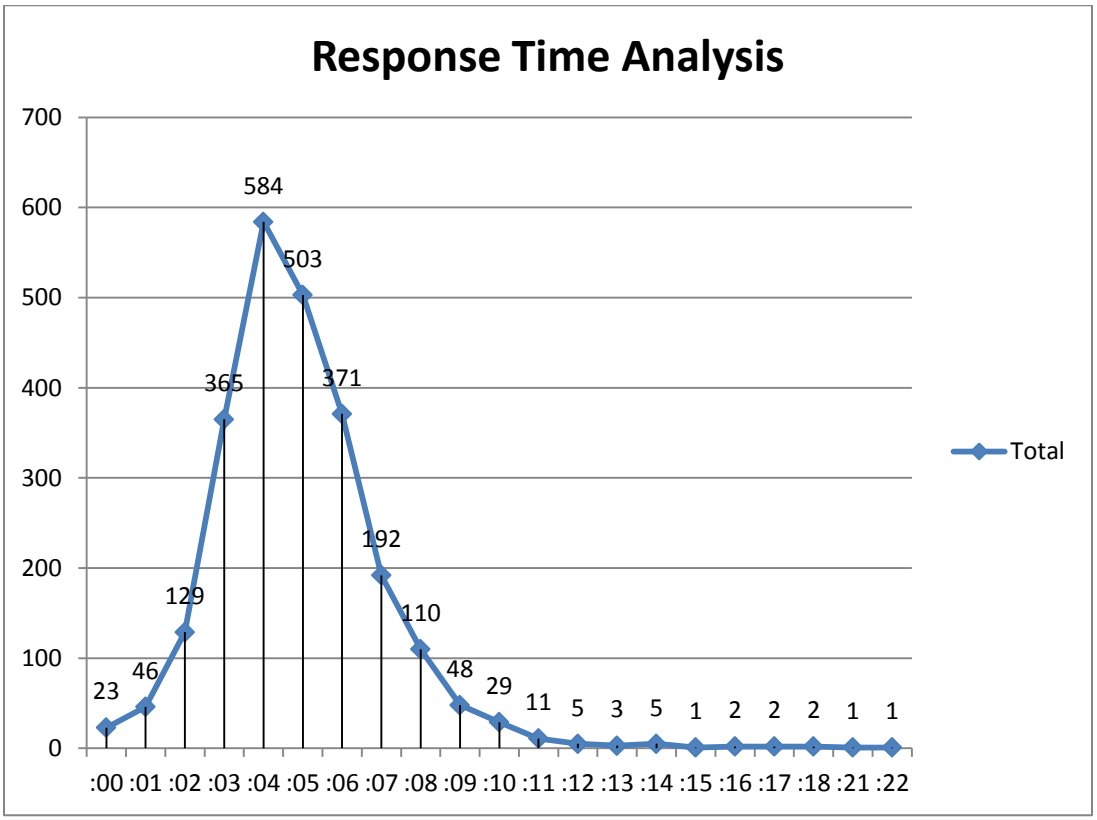
Response time is defined as the time the notification of calls begins until the first unit arrived at the scene.

For 90% of responses, the response time was 7m52s

The average response time was 5m22s

75% of responses have a response time between 3-7 minutes

Figure 5


Response Time Analysis
700
600
500
400
300
200
100
0
584
503
365
371
192
129
110
46
48
23
29
11
5
3
5
1
2
2
2
1
1
:00 :01 :02 :03 :04 :05 :06 :07 :08 :09 :10 :11 :12 :13 :14 :15 :16 :17 :18 :21 :22
Total